# Caerphilly Delivers The Single Integrated Plan 2013-2017

### LEARNING

GREENER

# HEALTHIER

PROSPEROUS

Our long-term vision for Caerphilly is for sustainable communities, supported by actions that enhance the quality of life for all.





### SAFER CAERPHILLY

A Safer Caerphilly is one in which all residents:

- Are safe and feel safe inside their homes and out in the community.
- Are reassured, listened to by community safety agencies and encouraged to report any crime and disorder issues they may have.
- Need to feel safe and independent and when they need additional support, or where they have additional need, they should be able to access support from community safety and safeguarding agencies.

Through the analysis of partnership data and consultation, four priorities have been formed from key issues, which will be addressed over the next five years to allay the dominant concerns of the residents of the county borough:



S1 Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents.



S2 Reduce crime and the fear of crime for the residents of the county borough.



S3 Reduce the harm caused to communities through substance misuse.

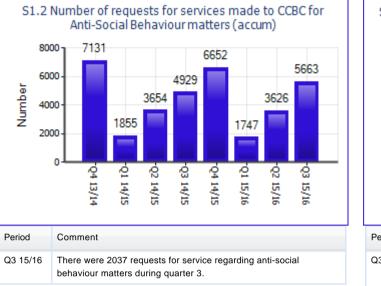


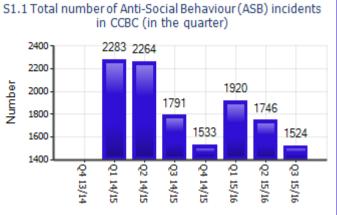
S4 Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence



**S5** Improve the education, information, early intervention, prevention and harm reduction in relation to substance misuse in the County Borough (Prev. H4)

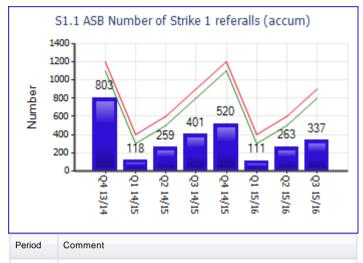
## Priority S1: Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents





#### Period Comment

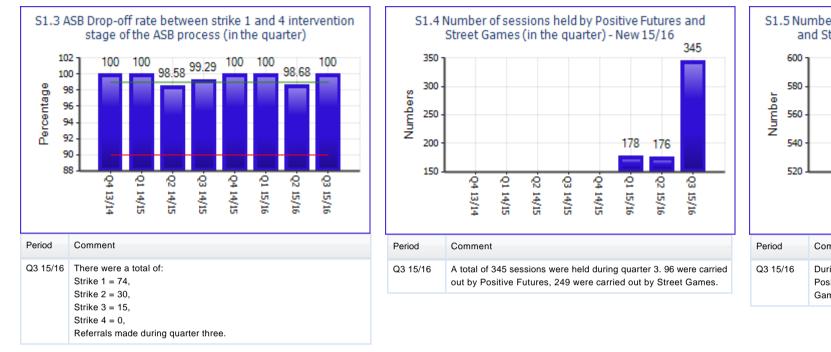
Q3 15/16 Solving approaches supported by CCBC Community Safety (VPSG, Strike Process, Partnership Tasking, Repeat Offender Group).

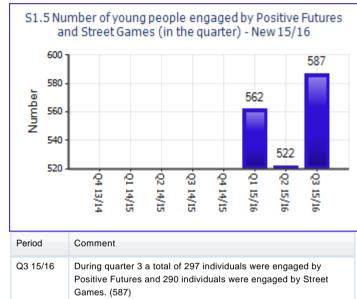


Q3 15/16 There were a total of 72 strike one referrals made during quarter three.



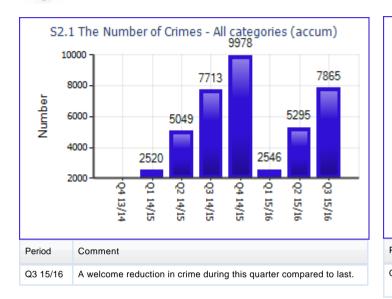
### Priority S1: Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents





Key:	
Result	-
Target	-
Intervention	

Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Continue to provide support to victims of anti-social behaviour through the Independent Victims Champion Service including mediation support as necessary.	The Victims Services Manager received a total of 78 referrals during quarter three, 100% of these were contacted within 48 hours of the referral being received. Mediation services are now available.	•	ln Progress	On Track	80
Q3 15/16	Continue to work with partners to provide diversionary activities and interventions to deter young people from committing ASB. Work with Positive Futures and Street Games to deliver activity in ASB hotspot locations	Diversionary activities were supported in this quarter in the Penyrheol area and also at Abercarn where low level street based youth annoyance was identified through the Partnership Tasking process as areas that would benefit from the intervention of the Positive Futures project. Positive Futures is currently delivering at a number of hotspot locations across the borough. As issues at each location dissipate plans are made to transfer any ongoing provision to local community groups. For the Halloween and Bonfire night period events and activities were funded at Bedwas, Risca, Bargoed & Rhymney.	•	In Progress	On Track	90
Q3 15/16	Make use of powers under the Anti- Social Behaviour, Crime and Policing Act 2014 to consider with partners the use of Public Space Protection Orders, Community Protection Notices and Closure Orders (New 15/16)	Enforcement using the provisions of the legislation continues with the first Anti-social Behaviour Injunctions under the Act issued in the third quarter. One was an emergency order granted with power of arrest attached as it related to threats and intimidation perptrated against neighbours living in a set of isolated cottages. Unfortunately we received the first application for review of the way in which agencies had dealt with an ASB case. A formal review was conducted and the lessons learned have been agreed by agencies involved. Work will begin in the coming quarter to review the current Designated Public Place (alcohol control) areas across the borough.	•	In Progress	On Track	75
Q3 15/16	Promote and raise awareness of the ASB 4 Strike Process to ensure that perpetrators are being dealt with accordingly.	The ASB process continues to be promoted among partners. The team delivered training alongside Gwent Police officers to the staff working at Gwent Connect, the Victims Hub, based at Blackwood Police Station. The staff here are a combination of Victim Support staff and other specialist providers who are now commissioned to provide telephone support to ASB victims. It was important for them to have the background in the partnership case management process that deal with perpetrators. Training is being planned for Neighbourhood Policing Team Officers in the coming quarter.	•	In Progress	On Track	90
Q3 15/16	Roll-out social media harassment campaign to educational settings and promote messages to parents and guardians	Posters have been developed for dissemination to local schools and colleges. We are awaiting feedback from the Youth Forum on final content. They will be promoted as part of Internet Safety day on the 9th of February.	•	ln Progress	On Track	50

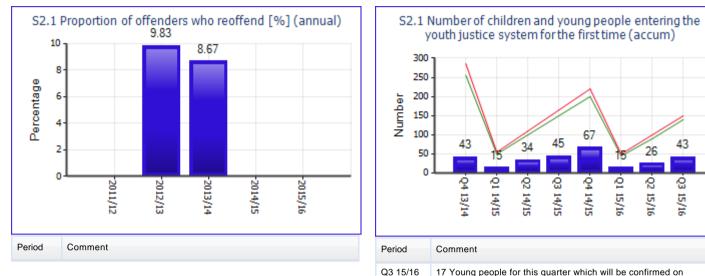




Q3 15/16 Data quality in relation to the domestic abuse tag is unknown and the actual volume may well be significantly higher.



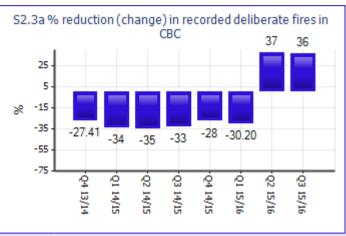
Key:	
Result	-
Target	-
Intervention	







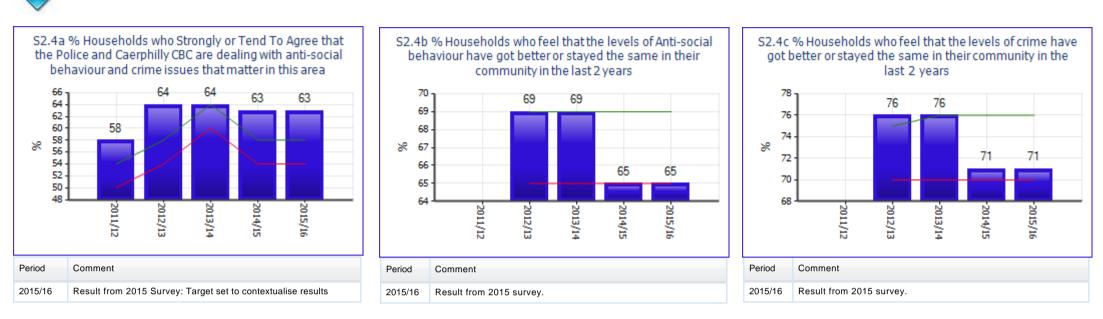




#### Period Comment

Q3 15/16 This is an increase of 36% compared to the same period last year. SWFRS and it's Partners are developing a Strategy to reduce the likelihood of a repeat of the April 2015 spike in outdoor fires.



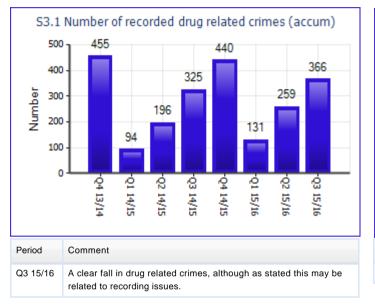


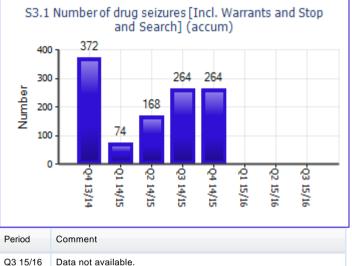
Key:	
Result	-
Target	-
Intervention	

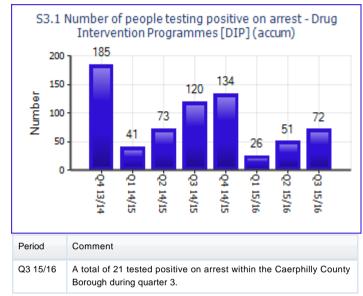
Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Continue to support SWFRS and partners to address deliberate grass fires incidents and arson.	The number of Deliberate Fires is still higher than the same period last year, but this is due to the spike that we suffered in April 2015. SWFRS Fire Crime Unit has continued working with Partners to reduce fires across the Borough area. In the Autumn a joint services patrol was carried out in the Pontllanfraith area. Police and Fire Officers engaged with approx 40 young persons in the parks and car parks that had recently suffered wheelie bin fires and ASB. Arson boards were set up in the area, and SWFRS Schools Liaison Team were provided with Schools Contacts for the area.	•	In Progress	On Track	65
Q3 15/16	Ensure the PREVENT duty and CHANNEL duty introduced through the Counter Terrorism and Security Act 2015 are met among partners	WRAP (Workshop to raise awareness of PREVENT) training continues to be offered to key services. During this quarter we entered into an agreement with the Home Office to receive £10k funding to deliver enhanced PREVENT and CHANNEL training. This will be partly used to deliver a Gwent wide conference in the 4th quarter. The remainder of the allocation will be used to provide more in depth training on specific issues e.g. Far Right Ideological Extremism and Islamist Extremism. (60%)	•	In Progress	On Track	75
Q3 15/16	Ensure the success of Your Voice through shared partnership commitment to the emgagement process (New 15/16)	The third cycle of the Your Voice process is underway. Community Engagement in the process remains at a high level. There were 12,000 surveys across Gwent for the last cycle.	•	ln Progress	On Track	20
Q3 15/16	Focus on the problematic crime areas highlighted in the 1516 Safer Gwent Strategic Assessment and notified by partners	Police hold daily tasking at both local and Force level to address overnight crime and any emerging crime patterns. Information from these meetings is shared with local partners when appropriate. In addition to this Police CADRO's utilise OWL and other forms of Social Media to raise public awareness to incidents and to deliver protective measures and advice on target hardening. Weekly Police Tasking incorporates the findings of a weekly Tactical Assessment where officers from various departments discuss areas of activity and persons to be targeted. The Criminal Damage Plan has been revised to reflect local needs. Initiatives such as the criminal damage 'Price Tag' competition run in Comprehensive Schools have all been designed to address problematic crime. This scheme has been identified as best practice and is currently being replicated in Blaenau Gwent. Initiatives targeted at addressing fuel thefts on industrial estates has revealed some success. Gwent Police continue to work with Partners from CCTV, Safer Caerphilly, and Street Pastors to deliver a night time service to our targeted town centres. The Safer Caerphilly After Dark initiative continues to progress with a development meeting held in September.	•	In Progress	On Track	60
Q3 15/16	Hold monthly partnership tasking meetings to address new and emerging crime patterns.	Monthly tasking meetings have resumed with a focus on those agencies able to intervene to tackle crime and ASB hotspots and perpetrators with YOS, Youth Services, Fire Service, CSWs, Community Safety Partnership, After Dark PC, CADROs and Tenancy Enforcement. The meeting is Chaired by the local Chief Inspector, supported by the Partnership Inspector and Detective Inspector. The LPU Tactical Assessment is discussed at the meeting and agencies tasked to address the issues identified.	•	In Progress	On Track	80

Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Prioritise the needs of repeat domestic abuse victims	Daily conference calls are held to ensure victims in need are identified and provided the necessary assistance from the right organisations. A number of Gwent Police Supervisors have received 'Learning The Lessons' training input which better prepares them to supervise and monitor DV. Close local supervision of DASH forms ensures that risks are identified early and that positive action is taken. Gwent Police Officers have now received training regarding a change in legislation, which allows for DV Protection Orders to be imposed on offenders for the protection of victims including those reluctant to pursue to Court. A training update has also been provided regarding the offences of Stalking and Harassment. Rebecca Haycock (Domestic Abuse Co-ordinator) is in post and continues to drive awareness and initiatives throughout the Borough. She is leading the White Ribbon working group and is currently co-ordinating the 16 days of related activity leading up to National White Ribbon Day on the 25th of November. CCBC has been awarded White Ribbon status for their dedication and support to addressing violence against women. Gwent Police are already acknowledged as a White Ribbon organisation.	•	In Progress	On Track	55
Q3 15/16	Strengthen working links between specialist services and local officers investigating domestic abuse	Gwent Police have a central Domestic Abuse Unit to oversee the more serious allegations. They work alongside various partner agencies and participate in the daily DAC conference call where incidents are discussed and managed. Llamau have now taken over the role of DA services coordinator based at the Multi Agency Centre in Ystrad Mynach. The Police and partnership approach to dealing with DV through the support and encouragement we have shown to victims aims to encourage victims to report incidents. Close local supervision of DASH forms ensures that risks are identified early and that positive action is taken. Gwent Police Officers are currently undergoing training as a result of a change in legislation, which allows for DV Protection Orders to be imposed on offenders for the protection of victims including those reluctant to purse to Court.	•	In Progress	On Track	75
Q3 15/16	Utilise public facing communications channels to raise public awareness of crime and anti- social behaviour issues and partnership activities to tackle them.	Gwent Police - The Safer Caerphilly Partnership now has its own Twitter account @SaferCaerphilly. This will be used to provide community safety messages and updates by all partners whilst also promoting the Safer Caerphilly brand. Police Crime And Disorder Reduction Officers utilise OWL and other forms of Social Media to raise public awareness to incidents and to deliver protective measures and advice on target hardening. Local NPT across the Borough provide a similar service. NPT's currently run Owl recruitment days. There are currently 12729 people signed up to OWL in the Caerphilly Borough. This represents 15.99% of the Boroughs population (1 in 6 households). Media opportunities and public awareness has been maintained this quarter. CCBC - A number of Facebook messages on domestic abuse have been used in addition to Twitter messages. A Twitter competition was run around the Big Cheese. Ongoing website updates continue. The 10 year anniversary of the Community Safety Warden Service was promoted in September, including a Newsline article. The service has a new direct public contact number that has also been promoted.	•	In Progress	On Track	70

#### S3.1 Fewer people testing positive for drugs on arrest



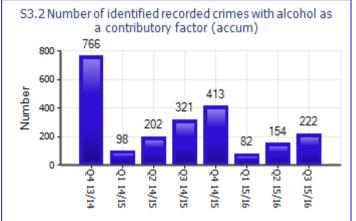






### S3.2 Fewer crimes/incidents associated with the misuse of alcohol



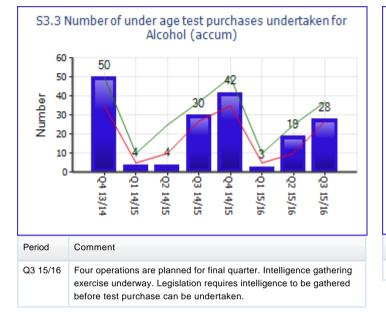


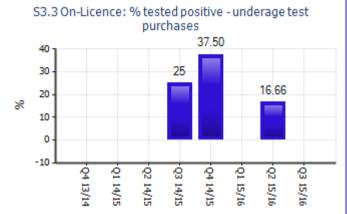
Period	Comment
Q3 15/16	During quarter 3 a total of 31 items of alcohol were confiscated by Community Safety Wardens.

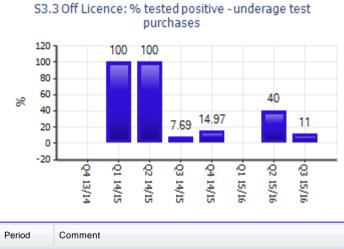
Period	Comment
Q3 15/16	Data quality in relation to the alcohol tag is unknown - the actual volume may well be significantly higher.



### S3.3 Percentage Reduction in the number of underage sales in alcohol





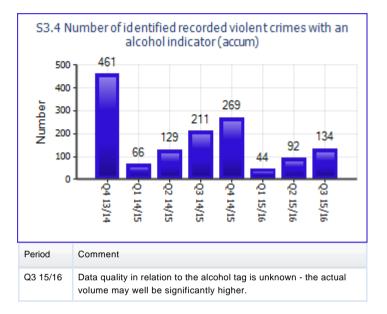


#### Period Comment

Q3 15/16 There were no on licence test purchases in the quarter.

Q3 15/16 There were a total of 9 attempted test purchases during quarter 3, with one sale.

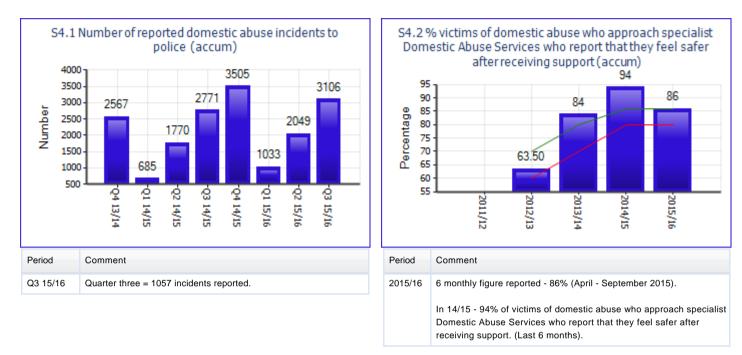
S3.4 Reduction in the number of violent crimes with an alcohol indicator



Key:	
Result	-
Target	-
Intervention	

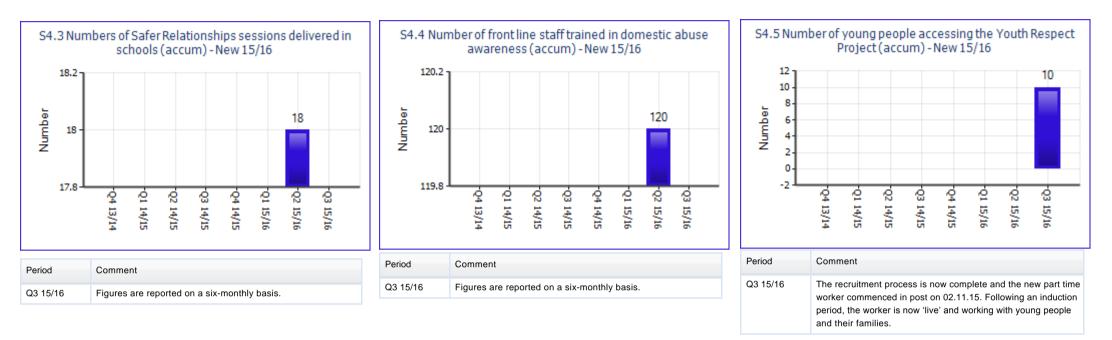
Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Draw together the work of community safety agencies to tackle the night-time economy issues via the Safer Caerphilly After Dark initiative.	Of note this quarter was a multi agency Triage that was run by Police , Ambulance, Health and Street Pastors during key dates over the Xmas period. This resulted in many people who were ill or injured in the NTE being treated at a Triage at Newbridge, rather than being transported to A and E.	•	ln Progress	On Track	85
Q3 15/16	Enforce Public Space Protection Orders (DPPO) with alcohol controls to restrict on street drinking by adults and those under 18 years of age.	DPPOs continue to be enforced. However, under the updated legislation they should be reviewed and if necessary converted to Public Space Protection Orders within 3 years from October 2014. We aim to do this before the end of the financial year.	•	ln Progress	On Track	80
Q3 15/16	Ensure Licensed Premises act repsonsibly and in compliance with their licensing condtions	All On Licensed premises are currently engaging well with Licensing teams, which is indicative of responsible attitudes throughout the Borough.	•	ln Progress	On Track	75
Q3 15/16	Support the work of the Gwent Substance Misuse Area Planning Board in tackling substance misuse issues that affect communities.	Work is ongoing. There are no new updates for this quarter.	•	ln Progress	On Track	90

# Priority S4: Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence



Key:	
Result	-
Target	-
Intervention	

# Priority S4: Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence

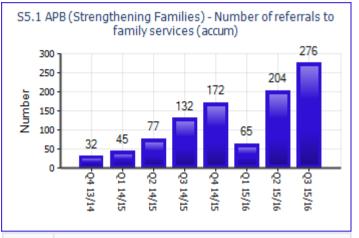


December 2015

# Priority S4: Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence

Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Monitor the success of the Youth Respect Project within the Youth Offending Service and Supporting Family Change Project	The person responsible for the Youth Respect Project has been appointed but is yet to take up the post while the post is finalised.	•	Not Yet Started	Late	0
Q3 15/16	Support the Gwent Regional Domestic Abuse Advisory Team in delivering public awareness raising activities and messages for domestic abuse	In November, the regional VAWDASV team held and supported a number of White Ribbon activities. A regional awareness event was held at Newport City Campus and walk a mile in her shoes took place at Caerphilly Castle.	•	ln Progress	On Track	15
Q3 15/16	Work with the Regional Domestic Abuse Advisory Team to meet the aims and statutory duties of the Violence Against Women, Domestic Abuse, and Sexual Violence Act 2015 (New 15/16)	CCBC form part of the Regional partnership and are involved in the main work streams of the VAWDASV team. These include pieces of work on Education, Training/Ask&Act, Target Hardening. The national Adviser for VAWDASV has developed an Annual plan and this document is currently with the Minister. A national strategy will be released for consultation in spring/summer 2016 and will be published in November 2016. The development of a regional strategy will take place and be aligned with the national strategy. Local Strategies will be published in May 2017.	•	In Progress	On Track	40
Q3 15/16	Work within the Gwent Violence Against Women, Sexual Violence and Domestic Abuse Board to develop a regional IDVA (Independent Domestic Victim Advocate) Service	The Regional IDVA research is now complete and it was decided at the Board that the fully funded model would be perused in order to ensure the safety of high risk victims. Funding applications have been made for an IDVA manager/coordinator to sit within NCC.	•	ln Progress	On Track	20

#### S5.1 Provide preventative support to at risk groups and those affected by substance misuse



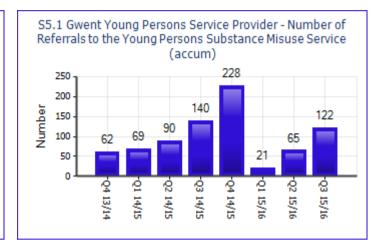
#### Period Comment

Q3 15/16 GDAS family service had 44 referrals this qtr, namely partner followed by the son of the substance misuser , 8 did not attend, whilst 36 completed treatment.Hidden harm (project which works with parents who have had their children removed/at risk of having their children removed as a result of their substance misuse) has 19 active service users 5 male and 14 female. 10 had alcohol issues and 9 drugs. Strengthening families had 9 families referred. 5 of these attended the programme and 3 families completed. (72)

S5.1 APB Primary Prevention Sub-group - Number of preventative campaigns delivered (accum) 27 27 30 23 25 20 20 Number 15 12 10 10 10 5 -Q1 14/15 -Q2 14/15 -Q3 14/15 -Q4 14/15 -Q1 15/16 Ś Ġ Q4 13/14 15/16 15/16

#### Period Comment

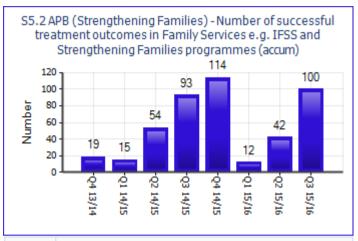
Q3 15/16 The main focus throughout october was alcohol awareness. This raised awareness about safe limits, accepatable units for men and women and also included training for ARBI for Tier 2 professionals. We also delivered awareness raising about oral health amongst substance misusers. November was National Overdose month so the focus was on Naloxone training and administration. (3)



#### Period Comment

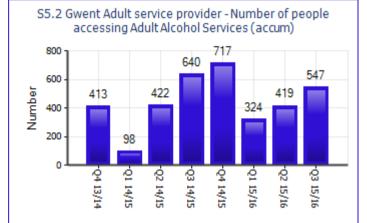
Q3 15/16 DAYS have had 39 referrals this qtr (27m, 12F). These referrals are mainly from education and the majority are age 16+. DAYS have 102 active clients. 12 have completed treatment this gtr, the rest are still in treatment because of the complexity. The main drug is cannabis followed by alcohol. This gtr has seen an increase in the complexity with young females engaging in riske sexual behaviour and an increase in Young people being made homesless. 10 Young people have accessed and completed the SEED project this gtr. YPSSMS had 8 referrals (6m 2f) mainly aged 16-18. 3 of these were diagnosed with mental health problems. YPSSMS had 18 reefrrals this gtr. The majority of these being in the 16-18 age bracket, followed by 11-15. There was 8 male and 10 female. 16 were taken onto the caseload. The main drug being used was cannabis followed by alcohol. 5 of the cases had been sexually exploited . 14 have completed treatment successfully with only 1 DNA, ad 3 were transferred back to Tier 2 services as their complexity changed. An issue that was highlighted as part of contract review meetings was the issue of inpatient treatment for young people. One young female had severe alcohol issues, repeatedly absconded from her placement, showed signs of ARBd and alcohol withdrawal. The only placement they could get the YP to undertake an inpatient alcohol detox was in Ireland. This will need to be addressed as part of the APB Complex Care

### S5.2 Support treatment services for substance misusers



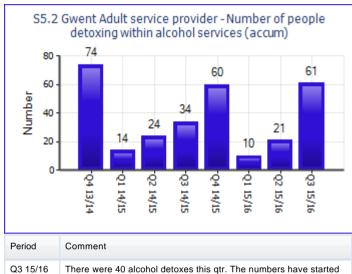
#### Period Comment

Q3 15/16 In the strengthening families programme, 9 referrals were received. 5 started to programme and 3 completed successfully. In the GDAS Family service, they received 44 referrals, 9 male and 35 female. The main drug being used by the service users loved one was alcohol and cannabis. The family service currently have 44 active clients. 36 clients completed treatment successfully this qtr. The hidden harm service had 19 referrals who all completed the programme successfully



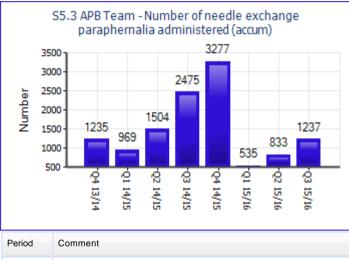
#### Period Comment

Q3 15/16 The alcohol service have had 113 referrals this qtr (76m, 37F).The main age range is 40-49 followed by 30-39 Their active case-load is 128. The number of referrals has increased due to the new service starting to settle.

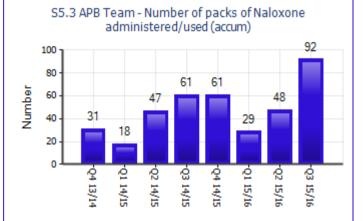


to increase since the launch of the new service in May 2015.

#### S5.3 Provide harm reduction advice and interventions to reduce the risk of substance misuse

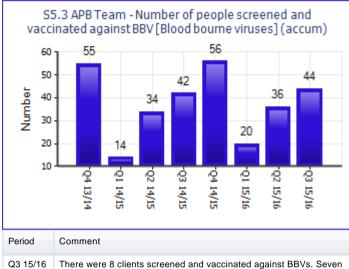


Q3 15/16 GDAS administered 404 transactions. Mostly male clients with the main age range between 25-29. GDAS saw 69 new clients this qtr. The majority of the clients were steroid users followed by opiate users. The main age between 25-29. They have 313 active clients on their books



#### Period Comment

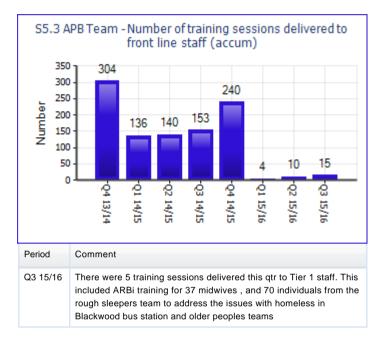
Q3 15/16 GDAS administered 24 transactions and GSSMS administered 20 this qtr. 83 clients received naloxone training. No pots were used as a result of overdose this qtr.



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of the tests undertaken came back negative.
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S5.3 Provide harm reduction advice and interventions to reduce the risk of substance misuse





Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q3 15/16	Develop a service for working with people who have issues with their illicit or prescribed use of benzodiazepine.	This protocol has been developed and will be incorporated into the new service which went live on the 1st May 2015	•	Complete	On Track	100
Q3 15/16	Develop a substance misuse resource centre in the north of the county borough.	A base has been identified Hafod Deg) and refurbishment works have been finalised.Services are now fully operating from this base.	•	Complete	On Track	100
Q3 15/16	Provide support for significant others whose loved ones are misusing alcohol or drugs. This will include family parenting support for young people who misuse substances	There has been 44 referrals this qtr. This is mostly the partner or son of the substance misuser. The main substance being misused by the client is alcohol followed by cannabis. These loved ones are still accessing services. The strengthening families service had 9 referrals this qtr. 5 of these were suitable for the programme and 3 completed successfully. Hidden harm had 19 referrals this qtr, namely females. There were 10 parents misusing alcohol and 9 drugs. All completed the programme successfully.	•	In Progress	On Track	55
Q3 15/16	To implement and monitor a rigorous returns policy in needle exchange outlets across Caerphilly in order to minimise the incidence of discarded needles, syringes and paraphernalia	GDAS has 69 new clients this qtr and 313 active clients. There has been 404 transactions. The majority are steroid users followed by opiate users. The main age group is age 25-29. The returns rate is 84%. The main postcode area is Caerphilly town. The majority of users in full time employment using this service are steroid users. The rest are unemployed.	•	ln Progress	On Track	60
Q3 15/16	To provide access to vaccinations for Hepatitis A,B and C to at risk groups via targeted tier 1 services, tier 2 Open access services and all treatment providers	8 clients have been screened and vaccinated against BBV this qtr. 7 of these were negative tests.	•	ln Progress	On Track	60
Q3 15/16	To support and develop the Day After Alcohol Project providing initial support and engagement into intensive services the day after an alcohol related incident has occured.	CRI are commissioned to provide Health Inclusion project (HIP). During Q3 there has been 55 referrals. * of these are safeguarding cases. 12 of the families being worked with have alcohol related issues. 119 home visits were carried out. There are currently 59 families active with this service.	•	ln Progress	On Track	60
Q3 15/16	Work with the Gwent Substance Misuse Area Planning Board to provide services across the whole of the borough to treat and prevent the effects of substance misuse.	A commissioning exercise took place in 2014 whereby a new service was commissioned GDAS. This service was launched on the 1st May 2015 and is made up of a consortium of Kaleidoscope, Drugaid and G4S. The service provides a service to drug and alcohol users, their families and concerned others. It also incorporates the criminal justice service.	•	ln Progress	On Track	70

## Safer Caerphilly - Exceptions Report

Positive exceptions:	Negative exceptions: